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## Application Specialist - Technical Publications (Montreal & Toronto)-AER08208

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### Description

As an Application Specialist for the Commercial Aircraft Technical Publication's Application Support Group team located at either the Toronto site or the Mirabel site, your primary responsibility will be to provide application support for Bombardier Aerospace's SGML Electronic Technical Publications System (ETPS) for Regional Aircraft programs.

### Responsibilities:

Working within an application support team environment, typical areas of responsibilities may include but are not limited to the following work disciplines;

- Addressing user application floor support issues as per defined support workflow and SLA
- As per management approved and prioritized project definitions,
- Working directly with users and/or user groups to collect and/or validate user requirements
- Developing and/or managing implementation project plan solutions
- Developing and/or maintaining DTDs and layouts/stylesheets as per standards
- Developing and/or maintaining data load, data extraction, data validation and data transformation scripts
- Configuring and/or maintaining ETPS configurations as per standards
- Obtaining user acceptance for defined and completed deliverables
- Moving support and development solutions into production
- User Application training
- Interfacing with IT groups for their support in IT-supported areas.
- Maintaining the group's responsibility to produce consistent and standard deliverables across all aircraft programs within the Technical Publications organization.

The position is located at Montreal or at Toronto.

### Qualifications

- Although a college diploma in Computer Science (or equivalent education and experience) is desired, candidates who additionally possess two (2) or more years experience in the following will be given preference: SGML/XML, DTD development, Content Management Systems.
- Experience operating and supporting UNIX applications is a must.
- Application experience with publishing systems in a structured SGML/XML environment, experience in the use of Tcl, Omnimark, and other