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Intermediate Application Specialist - Technical Publications (Montreal & Toronto)-AER08209

Description

As an Intermediate Application Specialist for the Commercial Aircraft Technical Publication's Application Support Group team located at either the Toronto site or the Mirabel site, your primary responsibility will be to provide application support for Bombardier Aerospace's SGML Electronic Technical Publications System (ETPS) for Regional Aircraft programs.

Responsibilities:
Working within an application support team environment, typical areas of responsibilities may include but are not limited to the following work disciplines;

- Addressing user application floor support issues as per defined support workflow and SLA
- As per management approved and prioritized project definitions,
- Working directly with users and/or user groups to collect and/or validate user requirements
- Developing and/or managing implementation project plan solutions
- Developing and/or maintaining DTDs and layouts/stylesheets as per standards
- Developing and/or maintaining data load, data extraction, data validation and data transformation scripts
- Configuring and/or maintaining ETPS configurations as per standards
- Obtaining user acceptance for defined and completed deliverables
- Moving support and development solutions into production
- User Application training
- Interfacing with IT groups for their support in IT-supported areas.
- Maintaining the group's responsibility to produce consistent and standard deliverables across all aircraft programs within the Technical Publications organization.

The position is located at Montreal or at Toronto.

Qualifications

- Although a college diploma in Computer Science (or equivalent education and experience) is desired, candidates who additionally possess two (2) or more years experience in the following will be given preference: SGML/XML, DTD development, Content Management Systems.
- Experience operating and supporting UNIX applications is a must.
- Application experience with publishing systems in a structured SGML/XML environment, experience in the use of Tcl, Omnimark, and other

programming/scripting languages is highly desirable.
- Experience in data modeling, and with Oracle databases and SQL is an asset.
- Working knowledge of ATA iSpec 2200 is an asset.
- Good communication skills (written and spoken English) is mandatory.
- To excel in this position you must be innovative, be proactive, be able to produce in a fast-paced environment, be a good team player and have better than average analysis skills.

Job classification to be determined based on education and experience.

Job Customer Service
Primary LocationCA-ON-Toronto
Organization Aerospace - Toronto Plant
Schedule Full-time
Shift Day Job

Job Posting 08.09.2009
Unposting Date 22.09.2009

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